## Key Performance Indicator Definition

| Reference <br> Title | M1.5.2 <br> Cultural activity attendance |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Collection Interval | Annual | Data Source <br> Indicator source | Museum (interna Corpor |  | ervice figures <br> $018-2023$ |
| Definition | Definition: Museum, heritage and cultural activities - this includes; <br> - Epping Forest District Museum users <br> - Lowewood Museum users <br> - Outreach activities <br> - Remote users <br> Notes: <br> The breakdown for figures for 2016/17 is as follows; <br> Total Users for Year |  |  |  |  |
|  |  | In Museum Users | Outreach | Remote | Total |
|  | EFDM | 16498 | 1063 | 369655 | 387216 |
|  | Lowewood | 6191 | 519 | 72302 | 79012 |
|  | Joint work |  | 4760 |  |  |
|  | Total | 22689 | 6342 | 441957 | 466228 |


| Formula | $\begin{aligned} & Y-X=Z \\ & (Z / Y) \times 100 \end{aligned}$ <br> Where: <br> $X$ = Attendance numbers in the previous year <br> $\mathrm{Y}=$ Attendance numbers in the current year <br> $\mathrm{Z}=$ difference |  |  |
| :---: | :---: | :---: | :---: |
| Good performance | High | Return Format | Percentage |
| Cumulative | Yes | Decimal Places | Two |
| Worked example | Where: <br> Attendees for year $2=100$ <br> Attendees for year $1=90$ $\begin{aligned} & 100-90=10 \\ & \text { Increase }=\frac{10}{100}=(0.1 \times 100)=10 \% \end{aligned}$ |  |  |

